

## DataBiologics FAQ for Clinics

A Quick Guide for Clinics Participating in the DataBiologics Program

### 1. What is DataBiologics?

DataBiologics is an intuitive, real-world data software platform that helps clinics and healthcare providers effortlessly collect, analyze, and prove the impact of their treatments.

### 2. What data is collected?

Diagnosis and treatment information is entered by the clinic and then patients complete baseline and followup Patient Reported Outcome Measures (PROMs) including: Numeric Pain Rating Scale (NPRS), PHQ-4 (4-question mental health screener for anxiety and depression), Desired Functionality, and clinically validated outcome measure specific to the body part (Ex. KOOS Jr.-Knee, QuickDASH-shoulder).

### 3. What is required from me and my staff?

Very little. Clinic staff enroll the patient by entering in Name, Date of Birth, Phone Number, Treated Body Part, and Treatment Date. Thanks to protocol templates in the DataBiologics platform you could further streamline this data entry by auto-populating fields around the diagnosis and treatment information. All other data is captured directly from patients via automated surveys.

### 4. What is required from patients?

Patients complete a baseline assessment prior to treatment which includes demographics, brief history, and questions around baseline pain and function. They'll complete follow-up surveys with nearly identical questionnaires at 2 weeks (unexpected symptoms), 1 month, 3 months, 6 months, 1 year (and every year thereafter up to 5 years). Surveys are user-friendly and automatically delivered to the patient via SMS or email. They should take less than 3 minutes to complete.

### 5. What are the benefits for my practice?

- Get access to a real-time dashboard that displays patient outcomes over time validating real-world effectiveness in reducing pain, improving function, and increasing patient satisfaction.
- Provide evidence for patient consults and followup discussions.

- Differentiate your clinic as a leader in evidence-based care by participating in outcomes tracking through DataBiologics.

#### **6. What about data privacy?**

Data security and privacy are of top priority to DataBiologics. All data is housed in secure cloud servers with encryption and strict access controls. DataBiologics is fully compliant with GDPR, PIPEDA, HIPAA, and other global privacy laws. They partner with Thoropass, a dedicated compliance firm, to ensure high standards of data security and privacy.

#### **7. What If I have questions or need support?**

You will receive support for onboarding and ongoing use through a dedicated DataBiologics Customer Success contact. Clinics will also receive access to the DataBiologics Knowledge Base which includes training materials, short “how-to” videos, and patient handouts.

#### **8. How does my clinic participate?**

To get started simply reach out to a DataBiologics representative to subscribe to one of our plans. From there set-up is easy: You’ll need to sign a Service Agreement and provide DataBiologics with basic clinic and provider details. Then your online account will get created so you can start enrolling patients!

Additional questions? Contact [support@databiologics.com](mailto:support@databiologics.com).